



Standard Process of Care for COVID Status Patients

- Review the DAR daily (20 days in advance)
- Sort by Infection Status (column “Infections”)
- Move care where appropriate to video virtual visits
- Enroll all patients in PG
- Have provider determine medical necessity for in-person care of COVID status patients within 30 days

COVID-19, CoV-Presumed, CoV-Risk, and CoV-Exposed

- What was the date added/date of onset and planned expiration (hover over infection status)?
- Will it resolve automatically before the appointment? See [Tip Sheet](#).
- If it will not auto-resolve, provider reviews [resolution criteria](#) and contacts patient to assess for symptoms if meets time-based criteria and applies CORAL ([Tip Sheet](#)).
- Note that if a patient is CoV-Risk with persistent symptoms, clinicians should use CORAL iteratively to guide work up.
- CORAL will route requests for infection statuses that cannot be resolved to Infection Control for review.

*If patients become symptomatic, providers use the [referral process](#) to have them evaluated for possible COVID-19 testing or evaluation in a Respiratory Illness Clinic (RIC).