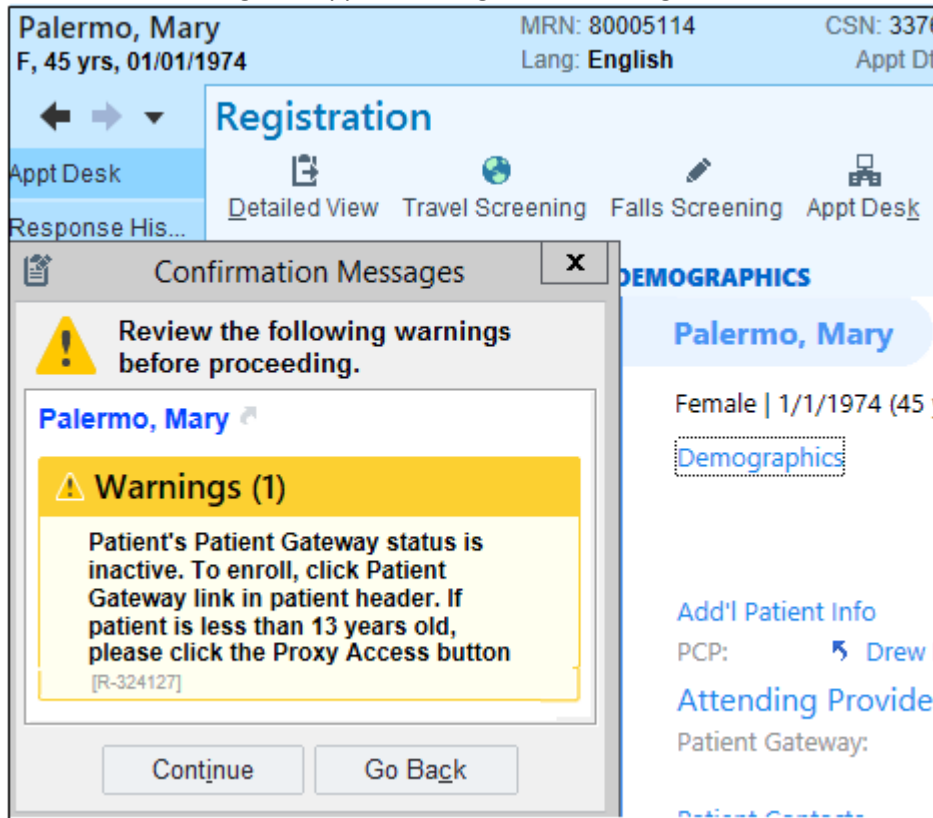


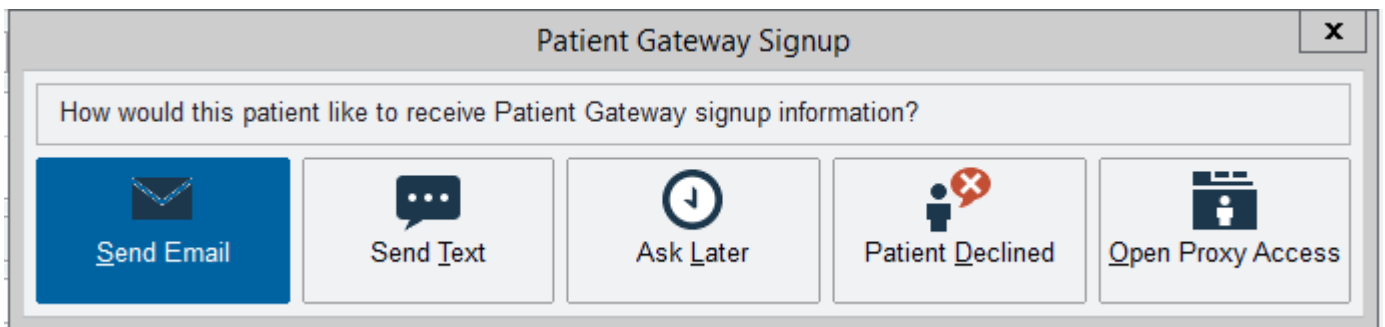
## Partners Patient Gateway/My Chart Epic Enrollment Workflows

Updated 10/19

Below is the warning that appears in Registration during check in.



Below is the newly added prompt in addition to the above screenshot. This pops up when users click **Accept** during check in.



**Partners Patient Gateway enrollment process tip sheet**

[https://peccutover.partners.org/tipsheets/AMB\\_PatientGatewayEnrollment\\_PHSE\\_TS.pdf](https://peccutover.partners.org/tipsheets/AMB_PatientGatewayEnrollment_PHSE_TS.pdf)

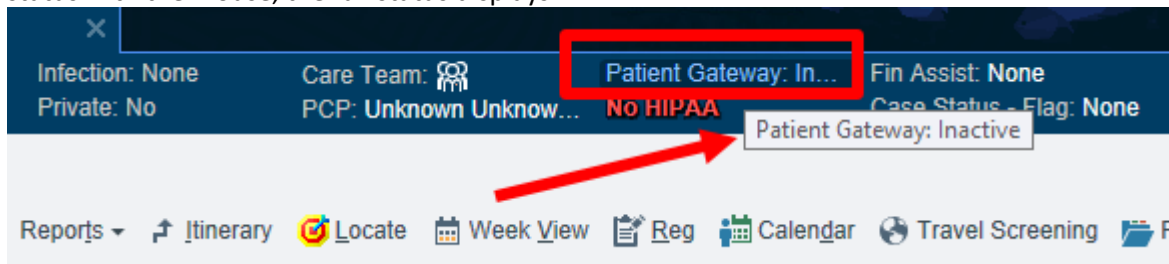
**Example scripting used for Partners 2.0:**

“I notice you are not currently enrolled in Partners Patient Gateway. Partners Patient Gateway allows you to renew prescriptions, view lab results, communicate with your provider, and access many other features online at your convenience. I can send you an email with the access code to register. If you have a Smartphone, you can immediately enroll.”

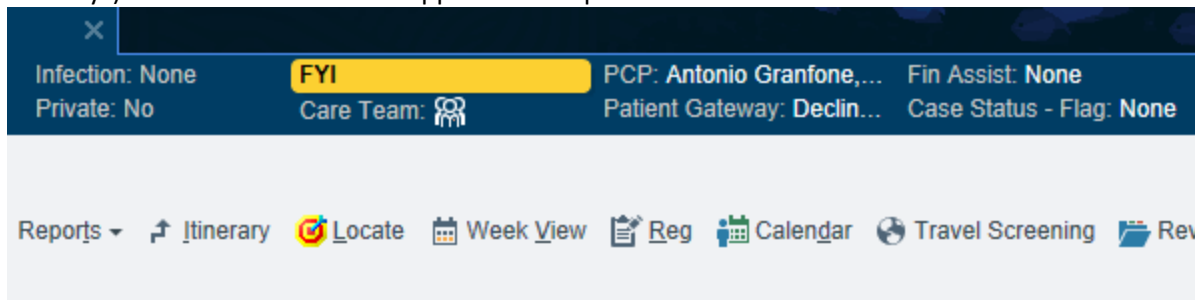
**PPG Status in Patient Header**

If the patient is active on Patient Gateway, it would say “Patient Gateway: Active” in the patient header.

If they are not active, it says: “Patient Gateway: Inactive” but it does get cut off. If users hover over this status with the mouse, the full status displays.



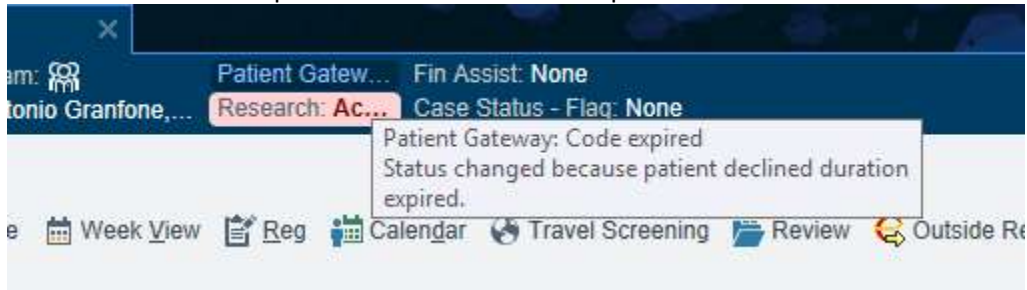
If the patient declined, front desk staff will not see the PPG prompts (1<sup>st</sup> and 2<sup>nd</sup> screenshot above for 365 days). The “Declined” status appears in the patient header.



If code expired.



If inactivated because patient declined duration expired.



## DAR

Patient Gateway status can also be added to the DAR. To add, from the DAR Report Settings window, click the **Display** tab and add **MR MYCHART STATUS**.

Department Appointment

Refresh Settings App

1 Full Appointment List

Date: 10/7/2019

MyChart Status	Appt Time
Activated	8:00 AM
Activated	8:00 AM
Activated	8:00 AM
Activated	8:20 AM
Activated	8:20 AM
Not Used	8:40 AM
Activated	8:40 AM
Not Used	8:40 AM
Activated	9:00 AM
Inactivated	9:00 AM
Pt Declined	9:15 AM