



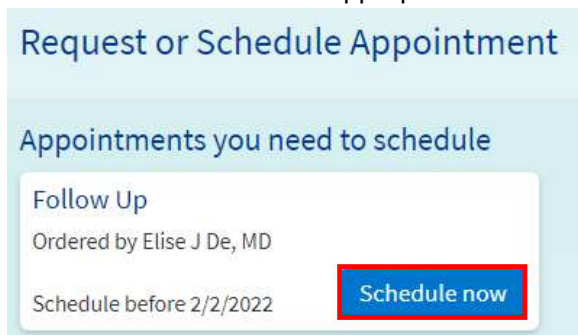
Order-Based Scheduling and Patient Self-Scheduling: Patient Gateway

Scheduling on Patient Gateway

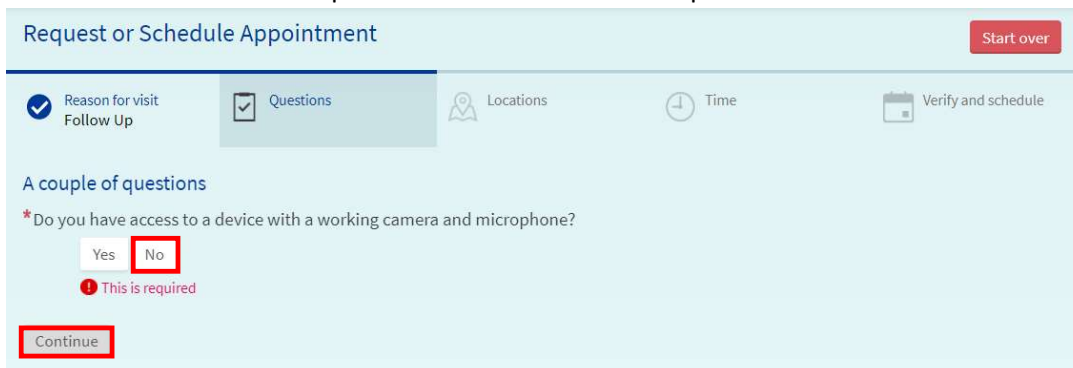
1. An order is placed today, August 2, 2021, for a patient with an expected date of 1 month from now for a virtual visit.
2. After receiving the email notification, the patient will log into Patient Gateway. There will be a message on the home page indicating that an appointment can be made. The patient can click here.



3. Click Schedule Now on the appropriate ticket.



4. Since this is a virtual visit, the first question asks the patient if they have a device with a working camera and microphone. In this example, we will click No. If this were an in clinic visit, the patient may have been asked to select a location. This option is not available for all departments. Click Continue.



5. The available appointment times will appear. There is a note at the top of the screen with the expected date. If there are no available times, there will be a note to call the practice to schedule the appointment.

Reason for visit: Follow Up | Locations: Boston | Providers: Elise J De, MD | Time: | Verify and schedule

What time works for you?

Start search on: 09/02/2021

Times: All available times | Filter times

Please schedule on or after the expected date: 9/2/2021

Monday September 13, 2021
10:20 AM | 10:40 AM | 11:00 AM | 11:20 AM | 11:40 AM

Tuesday September 14, 2021
8:00 AM | 8:20 AM | 8:40 AM | 9:00 AM | 9:20 AM
9:40 AM | 10:00 AM | 10:20 AM | 10:40 AM | 11:00 AM
11:20 AM | 11:40 AM

Monday September 20, 2021
10:00 AM | 10:20 AM | 10:40 AM | 11:00 AM | 11:20 AM
11:40 AM

Monday September 27, 2021
10:00 AM | 10:20 AM | 10:40 AM | 11:00 AM | 11:20 AM
11:40 AM

6. Select a time for the appointment based on the expected date.

Monday September 13, 2021

10:00 AM | 10:20 AM | 10:40 AM | 11:00 AM | 11:20 AM
11:40 AM

7. The patient will be able to review the appointment time, location, and visit instructions before confirming. Select Verify and Schedule.

Request or Schedule Appointment | Start over

Reason for visit: Follow Up | Locations: Boston | Providers: Elise J De, MD | Time: Monday September 13, 2021 10:20 AM | Verify and schedule

YOU'RE NOT DONE YET. CLICK THE SCHEDULE BUTTON TO CONFIRM YOUR APPOINTMENT.
Your appointment details are below.

Follow Up with Elise J De, MD


Monday September 13, 2021
10:20 AM


Department of Urology
165 Cambridge St
7th Fl
Boston MA 02114
857-238-3838


Visit Instructions
Your Provider will call you at the time of your scheduled phone appointment.

Verify and Schedule



8. The patient has successfully scheduled the appointment in Patient Gateway.



Appointment Details 


 **Appointment Scheduled**
You're all set! You can review details of your upcoming appointment below.



**TELEMEDICINE PHONE
ESTABLISHED with Elise J
De**

 Monday September 13, 2021
10:20 AM EDT
 Add to calendar

 Department of Urology
165 Cambridge St
7th Fl
Boston MA 02114
857-238-3838
 Get directions

 Cancel appointment

Prepare for Your Visit

All questionnaires for this appointment will be available for you to answer on Monday September 06, 2021.

Visit Instructions

Your Provider will call you at the time of your scheduled phone appointment.